



Unwin Lodge Survey 2009

New Zealand Alpine Club are planning to significantly redevelop Unwin Lodge in the next 5 years. Hence we are keen to hear your opinions on what would make Unwin Lodge a better place to stay. Your answers to this survey will help shape how Unwin Lodge is redeveloped.

Once you have completed this survey, please return it to either Grant Pearson (Unwin Lodge Warden) or Ollie Clifton (NZAC Executive Officer).

1. Have you ever stayed at Unwin Lodge?

- yes no (please go to question 3)

2a. When did you last stay at Unwin Lodge?

- Within the last 12 months
 Within the last 2 years
 More than 2 years ago

2b. How often do you use Unwin Lodge?

- Several times a year
 Annually
 Occasionally (please specify how often) _____

2c. How long do you tend to stay in and around the Mt Cook area each time you use Unwin?

- For the length of the climbing season
 One month
 Several weeks
 3 – 7 nights
 Weekend/2 nights
 One night only

2d. How often do you see yourself using Unwin over the next 2 years?

- more often the same less often

3. How did you find out about Unwin Lodge “on this visit”?

- Known from previous visit
 New Zealand Alpine Club
 Friends or Family
 DOC Visitor Centre, Mount Cook Village
 Travel reference book
 Other (*please state*) _____

4. Are you a member of the New Zealand Alpine Club?

- Yes No

5. Are you a member of another outdoors club?

- Yes No
 → please specify _____

6. Were you part of one of the following groups during your stay?

(tick appropriate box if applicable)

- Backpacker/overseas tourist
 School groups
 Large social function
 Commercial tour group
 Guided climbing party
 Tramping/outdoors club

7. In your opinion, what level of usage should the following groups have at Unwin Lodge?

- | | | | | |
|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|
| Backpackers/overseas tourists | <input type="checkbox"/> none | <input type="checkbox"/> less | <input type="checkbox"/> same | <input type="checkbox"/> more |
| School groups | <input type="checkbox"/> none | <input type="checkbox"/> less | <input type="checkbox"/> same | <input type="checkbox"/> more |
| Large social functions | <input type="checkbox"/> none | <input type="checkbox"/> less | <input type="checkbox"/> same | <input type="checkbox"/> more |
| Commercial tour groups | <input type="checkbox"/> none | <input type="checkbox"/> less | <input type="checkbox"/> same | <input type="checkbox"/> more |
| Business retreats/conferences | <input type="checkbox"/> none | <input type="checkbox"/> less | <input type="checkbox"/> same | <input type="checkbox"/> more |
| Guided climbing parties | <input type="checkbox"/> none | <input type="checkbox"/> less | <input type="checkbox"/> same | <input type="checkbox"/> more |
| Tramping/outdoors clubs | <input type="checkbox"/> none | <input type="checkbox"/> less | <input type="checkbox"/> same | <input type="checkbox"/> more |

Please comment: _____

8. This question is in 2 sections, asking for your specific and then overall impressions of the facilities at Unwin Lodge.

What do you think of the following facilities?

(Please tick one box each line)

The Kitchen

Cleanliness

- Poor Below Average Average Good Excellent

Equipment

- Poor Below Average Average Good Excellent

Size

- Way too small Too small OK as it is Too big Way too big

Please comment: _____

The Dining and Lounge area

Cleanliness

- Poor Below Average Average Good Excellent

Standard

- Poor Below Average Average Good Excellent

Please comment: _____

Toilets

Cleanliness

- Poor Below Average Average Good Excellent

Standard

- Poor Below Average Average Good Excellent

Please comment: _____

Showers

Cleanliness

- Poor Below Average Average Good Excellent

Standard

- Poor Below Average Average Good Excellent

Please comment: _____

Please return your survey to either:

Grant Pearson – Unwin Lodge Warden, PO Box 45, Mt Cook Village 7946 ; unwin@alpineclub.org.nz

Ollie Clifton – NZAC Executive Officer, PO Box 786, Chch 8140 ; ollie@alpineclub.org.nz

Bunkrooms

Cleanliness

Poor Below Average Average Good Excellent

Standard

Poor Below Average Average Good Excellent

Please comment: _____

Parking

Standard

Poor Below Average Average Good Excellent

Please comment: _____

Telephone Service

Standard

Poor Below Average Average Good Excellent

Please comment: _____

Internet

Standard

Poor Below Average Average Good Excellent

Please comment: _____

Laundry facilities

Standard

Poor Below Average Average Good Excellent

Please comment: _____

Overall comments or impressions on the facilities at Unwin Lodge

Please comment

9. Do you have any suggested changes that could be made to Unwin’s facilities?

Please comment

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10. Would you be interested in any of the following facilities being available at Unwin?

- | | | |
|--|--|--|
| <input type="checkbox"/> Sale of snacks and drinks | <input type="checkbox"/> More Fridge / Freezer space | |
| <input type="checkbox"/> Souvenirs/Gifts/T-shirts for sale | <input type="checkbox"/> Gas Barbeque | <input type="checkbox"/> Sale of cooker fuel |
| <input type="checkbox"/> Television | <input type="checkbox"/> Meals | <input type="checkbox"/> Bicycle Hire |
| <input type="checkbox"/> Stereo | <input type="checkbox"/> Linen | <input type="checkbox"/> Clothes Dryer |
| <input type="checkbox"/> Guide Books/Maps | <input type="checkbox"/> Climbing gear rental | <input type="checkbox"/> Lockable rooms |
| <input type="checkbox"/> Other _____ | | |
-
-

11. How did you get to Unwin Lodge?

- Car Bus/shuttle Other (*Please state*) _____

12. Did you require lockable storage during your stay at Unwin Lodge?

- Yes No
 ➔ if yes, what for? valuables only small bags large bags bikes

13. Would you be interested in daily transport (2/3 times a day during peak season) to and from Unwin Lodge and Mount Cook village?

- Yes No

14. How much time did you spend cleaning the facilities at Unwin Lodge?

- none 5 mins 15 mins 30 mins 1 hour or more

15. Do you feel like you currently get value for money staying at Unwin Lodge?

- Yes No

16. Currently the Lodge fees are \$15 for NZAC members and \$25 for non club members. If facilities were upgraded, how much would you be prepared to pay?

Tick one on each line only

Members of NZ Alpine Club

- \$15 \$20 \$25 \$30 \$35 \$40 or more

Non-Members of NZ Alpine Club

- \$25 \$30 \$35 \$40 \$45 \$50 or more

FUTURE DEVELOPMENT OF UNWIN LODGE

17. Unwin Lodge currently has 48 bunks. How big do you think it should be?

- smaller same larger

18. Bunkrooms – what size do you think the bunkrooms should be in the future?

- singles doubles 3 – 4 beds 5 – 8 beds 9 – 12 beds 13 + beds
 other _____

19. What style of bunks do you prefer?

- single bunks double bunks a mix of single and double
 platform bunks other _____

20. We are considering the following at Unwin Lodge in the future. Please rank how important are each of the following in your opinion:
(tick the appropriate box)

	Importance				
	Not at all	Not very	Neutral	Important	Very important
Climbing Wall / Gym					
Retain drying room					
Internal access to rooms					
Increase number of showers and toilets					
Outdoor living space / patio / picnic tables, etc.					
Heated bunkrooms					
Maintaining current size, design and layout of common room					

21. Would you like to see camping permitted at Unwin Lodge?

yes no

22. What other facilities or services do you think are required for Unwin in the future?

23. Would you be willing to help with the fundraising for this project?

yes no maybe

Contact details (optional): _____

Thanks for your time!
We hope you enjoyed your stay at Unwin Lodge and can come again ☺