

Ruapehu Hut –2011 Season

Bookings and Cancellation Policy

- All bookings must be prepaid before they will be confirmed. Pencil bookings can be made months ahead, but must be confirmed when approached by National Office for payment.
- Cancellations must be made three (3) full working days prior to the date booked, for a refund to be considered
- The only exception for a late cancellation will be for non-profit groups, schools and NZAC Instruction Courses that are cancelled due to safety reasons as agreed with by NZAC.
- Bookings may be transferred rather than refunded, but if this option is taken, then the person waives the right to a refund and must use the booking within two weeks of the original booking date.
- Capacity not to exceed 20 persons sleeping overnight in the bunks provided, at any time. The only exception being in the case of an emergency where a person's safety would be compromised by not being able to be inside under shelter. The loft and floor areas are to be used for emergency sleeping space only.
- Should more than 20 persons wish to use the hut's facilities at any time, then they must book and pay as a day-users, bringing sufficient equipment to provide for their sleeping outside of the hut, leaving the entry/exit points of the hut clear at all times. The definition of a day-user being that they have access to cooking, drying, toilet and shower facilities of a hut, but must make their own sleeping arrangements for outside of the hut.

Special Conditions that also apply - June 1st to October 1st

1. Groups may only book all 20 bunks from a Monday night, through to a Thursday night, with one exception, that being Section Instruction. Where a section holds three or more courses over winter, they may fully book out the hut for one weekend (Fri/Sat night) during the busy season.
2. Other group bookings over the busy period are limited to 10 persons, per Friday and/or Saturday night. The remaining 10 bunks will be kept for individual or small party bookings.
3. New Zealand Alpine Club Instructors or Club Members have the right to refuse entry to any group/people wishing to use the hut's facilities who have not booked beforehand through National Office. However, they must use their judgement to allow access to individuals where it could be unwise to refuse entry on the grounds of that person's safety being compromised should they be turned away (e.g. darkness, weather. etc)

Note: Booking details are kept regularly updated on the New Zealand Alpine Club's website <http://alpineclub.org.nz/hut/ruapehu/bookings> and in the Ruapehu Bookings Diary at the Christchurch National Office +64 (0)3 377 7595 admin@alpineclub.org.nz