



## **General Terms and Conditions (GT&Cs) of SAC Huts**

Valid from summer 2011

### Area of application

The General Terms and Conditions apply to all reservation enquiries and reservations in SAC Club Huts (henceforth called SAC Huts) on the basis of the SAC Hut Regulations of 2006 (item 5.3.1).

### Guest contract and reservations

1. The guest contract is finalised directly and exclusively between the person making the reservation (the guest) and the SAC Hut of their choice.
2. Reservations at SAC Huts are essential; they not only guarantee a sleeping place but also help the Hut management plan ahead.
3. Reservations for individuals and groups of up to 6 persons can be made by telephone or in writing; those for groups of 7 or more persons should preferably be made in writing to the chosen SAC Hut. A reservation is regarded binding when it has been confirmed either verbally or in writing. The General Terms and Conditions come into force upon confirmation of each reservation.

### Deposit

Each SAC Hut is entitled to demand a deposit of up to the amount of the maximum charge of the booked services. The deposit must be paid by the agreed date. Otherwise, the reservation becomes null and void. Deposits shall only be reimbursed if the cancellation is made within the time limit stipulated in the Terms of Cancellation (below).

### Terms of Cancellation

1. Cancellations and reservation changes such as postponements by individuals and groups of up to 6 persons must be submitted by 17.00 hours on the day before the night booked.
2. Cancellations and reservation changes such as postponements by groups of 7 and more persons must be submitted by 17.00 hours on the date two days before the night booked.
3. Payment is due in the case of late cancellations, late reservation changes and no-shows. The SAC Hut is entitled to invoice an amount of up to the equivalent value of the booked services.
4. No payment is due in the event of an unforeseen incident or emergency (e.g. accident, act of God etc.) during the journey to the Hut. In this case, the Hut management or section must be informed immediately.
5. Disputes regarding reimbursement arising from late cancellations are to be submitted for judgement in the first instance to the lawyer on the SAC Central Managing Committee.

#### Obligation of identification

1. Members' rates shall only be granted on presentation of a valid identity card.
2. Special rates require a relevant and valid form of legitimation (e.g. SAC tour leaders, children and young adults, SAC Hut pass etc.).
3. Free overnight stays for mountain guides and trainee mountain guides shall only be granted on presentation of a valid IVBV identity card.

#### Prices and payment

1. All prices are quoted in Swiss francs (CHF) and include statutory value-added tax (VAT). Prices remain subject to change.
2. Charges for board and lodging are to be paid at the SAC Hut in cash by the date of departure at the latest. Electronic payment can be made where available.
3. In unattended SAC Huts, payment can be deposited in cash in the designated cash box or be made by payment slip.

#### Disclaimer

All written and verbal information (e.g. on route conditions, avalanche and weather conditions, route information etc.) is provided by the Hut with the best possible care and to the best of its knowledge. However, the managers of the Hut do not assume any liability for it. All decisions regarding tours, routes etc. are the guest's sole responsibility. Any liability of the Hut management for damages of any kind incurred by the guest as a result of information or advice received is excluded.

Berne, 26 February 2011 / SAC Hut Committee